CLAREMONT TENNIS CLUB CODE OF CONDUCT

1. Purpose

This Code of Conduct sets the standards of behaviour expected from all members, parents, visitors, coaches, and volunteers. The club is committed to providing a safe, respectful, and enjoyable environment for everyone.

2. General Behaviour Expectations

All members and visitors must:

- Treat others with courtesy, respect, and consideration at all times
- Behave in a manner that reflects positively on the club
- Follow all club rules, policies, and instructions from committee members or coaches
- Avoid any behaviour that could cause distress, intimidation, or discomfort to others
- Respect club property, facilities, and equipment

3. On-Court Behaviour

Members must:

- Display good sportsmanship, win or lose
- Refrain from shouting, swearing, or using aggressive language
- Respect opponents, partners, officials, and coaches
- Play fairly and within the rules of the game
- Stop play immediately if asked by a coach or committee member
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4. Behaviour Toward Parents, Juniors, and Visitors

The club has a duty of care to families and young people. Therefore:

- Aggressive, confrontational, or intimidating behaviour toward parents or juniors is strictly prohibited
- Adults must act as positive role models
- Parents and guardians must ensure their children behave safely and respectfully
- All members must support a welcoming, family-friendly atmosphere

5. Safeguarding and Welfare

Everyone must:

- Prioritise the safety and wellbeing of juniors and vulnerable adults
- Report any safeguarding concerns to the Club Welfare Officer
- Avoid any behaviour that could be perceived as bullying, harassment, or discrimination

6. Use of Facilities

Members must:

- Follow booking rules and respect other players' court time
- Keep the clubhouse and courts clean and tidy

- Use equipment responsibly
- Report damage or hazards to the committee

7. Communication and Social Media

Members must:

- Communicate respectfully in person and online
- Avoid posting content that could harm the club's reputation
- Not engage in online arguments, harassment, or negative commentary about other members

8. Disciplinary Process

Breaches of this Code may result in disciplinary action. Depending on severity, the club may apply:

- Informal verbal warning
- Formal written warning
- Mediation or behaviour meeting
- Temporary suspension from the club
- Termination of membership

Serious incidents — including aggression toward parents, juniors, or staff — may result in immediate suspension pending review.

9. Right of Appeal

Members have the right to appeal disciplinary decisions in writing to the Club Committee within a specified timeframe.

10. Acceptance of the Code

By joining or visiting the club, all individuals agree to abide by this Code of Conduct and support the club's values of respect, fairness, and community.